

Welcome to Maui!



Housekeeping Tips:

Refrigerator Use – IMPORTANT!

Upon arrival, should you fill this empty refrigerator (especially after a trip to COSTCO) it may take 12 or more hours before it reaches the proper temperature. **DO NOT ADJUST THE THERMOSTAT!** This will only compromise the compressor and slow down the progress. You may want to keep meats in the freezer until morning.

CAUTION; please be advised that the use of spray sunscreen products inside this condo and on the lanai is STRICTLY PROHIBITED!

Departure Instructions

We hope you have enjoyed your stay. Please note that **CHECK-OUT time is at 11:00am** on the designated date of checkout. If you are departing the condo any earlier than 11:00am, we would appreciate a text or phone call to Trinity Maid Company. Please phone or text (808) 667-6938, *please be sure to include the **property name, unit number, and time of departure.* If we do not hear from you, we will be phoning the condo the day prior of your departure to confirm time of checkout.

****Late check-outs need to be arranged with your Booking Agent or Owner at least 24 hours prior to your departure date. The Booking Agent or Owner needs to notify Trinity Maid Company to confirm the change.**

DISHES: Please clean your dishes. It is sufficient to load all dishes into the dishwasher and run it on the normal cycle with dishwasher detergent.

TRASH: Please take all trash, including bathroom/bedroom trash out to the trash cans/dumpsters/trash chutes.

RECYCLING: Unfortunately we don't have a Government Service that picks up all recyclables on a weekly basis as they may due in the mainland. It is a service that must be paid by the association of the property if they choose to do so. *Thank you for recycling!*

FURNISHINGS: Return all furnishings to their original position.

SECURE PROPERTY: Be sure to close and lock all windows and doors especially lanai door(s). Upon final departure, please turn off all lights, ceiling fans and air-conditioning to help conserve energy.

KEYS: Please return keys and or card keys to their appropriate place. **REMINDER:** Doors with keyless entry that require a code are set to deactivate your access at 11:00am for security purposes, please be prompt with complying with checkout time.



Mahalo Nui Loa for your Kokua!

Trinity Maid Company
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info@trinitymaidcompany.com

Friendly Reminders:

We know you will love it here in Tropical Paradise! Unfortunately, bugs like it too. A few suggestions will help us help you avoid their company.

- Store all food in the refrigerator or in well-sealed containers.
- Insects love cosmetics; seal them securely just as you would food.
- Do not leave empty drink cans or other trash items around the room.
- Dispose of garbage daily via the trash dumpster/chutes on property.

If you experience any pest issues, please call Your Booking Agent, Property Manager, and or Owner so the correct Vendor, AOA, or Maintenance Department can be notified to rectify the issue so you can enjoy your vacation.

Internet & Cable

It is easy to stay connected, no matter where you happen to be in the world. Working in your vacation rental? Planning your day over breakfast on the Lanai? Access to the wireless internet for this condo should have been supplied to you in your arrival paperwork by your Booking Agent, Property Manager, and or the Owner.



If you are having problems logging onto the WIFI connection in the condo, please locate the router and unplug for 30 seconds to reboot. Any issues with the WI-Fi or cable; please call the Oceanic Time Warner/Spectrum Hospitality line at (808) 643-0877, our Maintenance Department at (808) 667-7789, and or your Booking Agent. Trinity Maid Company's Maintenance Department is open M-F 8am-5pm and Sat-Sun 8am-4pm.